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| <b>Search Notes</b><br><br> | <b>Application/Control No.</b><br><br>10785434 | <b>Applicant(s)/Patent Under Reexamination</b><br><br>WELCH, DAVID ARTHUR |
|  | <b>Examiner</b><br><br>RICHARD G KEEHN         | <b>Art Unit</b><br><br>4121   |

| SEARCHED |          |          |          |
|----------|----------|----------|----------|
| Class    | Subclass | Date     | Examiner |
| 709      | 224      | 1/9/2008 | rkeehn   |

| SEARCH NOTES  |           |          |
|---|-----------|----------|
| Search Notes  | Date      | Examiner |
| Inventor name search in Palm  | 1/9/2008  | rkeehn   |
| Search Terms: telecommunications, communication, communicate, "control system", control, system, monitor, peer, score, grade, assessment, performance, data, improve, increase, efficiency, error, fault, restore, recover, recovery, sends, generates, creates, file, individual, use. | 1/15/2008 | rkeehn   |
| Search Terms: Morotola, Six Sigma, "plan-do-check-act", pdca, kaizen  | 7/15/2008 | rkeehn   |
| Search terms: See EAST search history   | 7/17/2008 | rkeehn   |
| No additional search was needed for this office action.   | 1/13/2009 | rkeehn   |

| INTERFERENCE SEARCH |          |      |          |
|---------------------|----------|------|----------|
| Class               | Subclass | Date | Examiner |
|                     |          |      |          |

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